

### **Placing an order with Cranberry Stained Glass Studio & Supply:**

Cranberry is pleased to offer an expanded online catalogue for your convenience. Because this is a new and expanded service, please note the following:

- We only stock in-house a portion of what's available online. However, we would be pleased to order these products for you.
- Some catalogue items may not be available in Canada.\*
- Orders are placed every quarterly (which saves on shipping costs), but we are looking to increase the frequency of our ordering over time with this new and expanded catalogue available.
- If you plan to order specific items on a regular basis, please let us know and we can include this in our regular stock of in-house inventory.

Please print off and fill out the information on the order sheet on the next page. Either fax it in or use it as a guide when placing the order by phone. We will get back to you with a quote as quickly as possible. Price quotes are good for 30 days.

We hope this new catalogue system will at some point evolve into an online ecommerce store. We welcome your feedback and suggestions.

Cranberry will continue to give notice through our email news letter when orders will be placed.

\*Please note there may be some restrictions at certain times of the year for some products. For example, some products may freeze and become ineffective, or some chemicals may be banned in Canada.